

## Safety Issue Type: Recalls

July 15 2021 NHTSA Campaign Number: 21V537000

### Rear Suspension Toe Link Fracture

A rear toe-link fracture can result in a loss of steering control, increasing the risk of a crash.

NHTSA Campaign Number 21V537000

Manufacturer Ford Motor Company

Components SUSPENSION

Potential Number of Units Affected 644055

#### Summary

Ford Motor Company (Ford) is recalling certain 2013-2017 Explorer vehicles originally sold, or ever registered, in Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin, and the District of Columbia. Exposure to road salt can cause the cross-axis ball joint to corrode and seize, resulting in a fracture of the outboard section of the rear suspension toe link.

#### Remedy

Dealers will inspect and replace as necessary, the cross-axis ball joint (CABJ) knuckle, and replace the rear suspension toe links, free of charge. Owner notification letters are expected to be mailed August 23, 2021. This recall is an expansion of previous NHTSA recall numbers 16V-245, 19V-435, and 20V-675. Certain vehicles previously repaired will need to return for the new remedy. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S32.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

### Affected Products (5)

#### Vehicle

MAKE	MODEL	YEAR
FORD	EXPLORER	2013-2017

### Associated Documents (3)

Recall Acknowledgement

RCAK-21V537-7023.pdf 703.114KB

<https://static.nhtsa.gov/odi/rcl/2021/RCAK-21V537-7023.pdf>

Miscellaneous Document - Chronology of Defect / Noncompliance Determination

RMISC-21V537-6608.pdf 86.827KB

<https://static.nhtsa.gov/odi/rcl/2021/RMISC-21V537-6608.pdf>

Defect Notice 573 Report

RCLRPT-21V537-1447.PDF 215.254KB

<https://static.nhtsa.gov/odi/rcl/2021/RCLRPT-21V537-1447.PDF>