

Safety Issue Type: Recalls

July 15 2021 NHTSA Campaign Number: 21V536000

Driveshaft May Separate

Driveshaft separation may result in a loss of drive power, or unintended vehicle movement if the vehicle is in park without the parking brake applied, increasing the risk of a crash.

NHTSA Campaign Number 21V536000

Manufacturer Ford Motor Company

Components POWER TRAIN

Potential Number of Units Affected 27604

Summary

Ford Motor Company (Ford) is recalling certain 2020-2021 F-350 Super Duty pickup trucks equipped with 6.7L diesel engines and Dana model 275 rear axles. The rear axle housing may not support the load of the pickup truck and deform, which could result in driveshaft separation.

Remedy

Dealers will inspect the axle housing for deformities, and repair or replace the housing, as necessary, free of charge. Owner notification letters are expected to be mailed August 16, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall 21S31.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Affected Products (2)

Vehicle

MAKE	MODEL	YEAR
FORD	F-350 SD	2020-2021

Associated Documents (3)

Recall Acknowledgement

RCAK-21V536-2739.pdf 688.961KB

<https://static.nhtsa.gov/odi/rcl/2021/RCAK-21V536-2739.pdf>

Manufacturer Notices(to Dealers,etc) - Dealer Message re NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice Safety Recall 21S31 Certain 2020 - 2021 Model Year F-350 pickup trucks equipped with 6.7L Diesel Engine and Single Rear Wheel Axle Spring Seat Weld

RCMN-21V536-4350.pdf 158.308KB

<https://static.nhtsa.gov/odi/rcl/2021/RCMN-21V536-4350.pdf>

Defect Notice 573 Report

RCLRPT-21V536-3190.PDF 219.076KB

<https://static.nhtsa.gov/odi/rcl/2021/RCLRPT-21V536-3190.PDF>